

BALTIMORE CITY DEPARTMENT OF TRANSPORTATION

FY 2014 CITISTAT

UPDATED: October 17, 2013



Executive Personnel

<u>Executive</u>	<u>Title</u>
WILLIAM M. JOHNSON	Director
FRANK MURPHY	Deputy Director - Operations
BILLY HWANG	Deputy Director - Administration
RICHARD HOOPER	Acting Deputy Director
Barbara Zektick	Legislative Executive
James Harkness	Division Chief - Traffic Management
Bimal Devkota	Division Chief - Transportation Engineering and Construction
Col. Yolanda Cason	Division Chief - Parking Management
Kenith Ching	Division Chief - Maintenance (<i>ACTING</i>)
Barry Robinson	Division Chief - Transit and Marine Services
Dhirendra K. Sinha	Division Chief - Fiscal Services
Paul W. Tolle	Division Chief - Towing Services
Valorie LaCour	Division Chief - Planning
Kathy Litz	Division Chief - Human Resources
Laetitia Griffin	Division Chief - Contracts
Jeffrey Newball	Division Chief - IT Services (<i>ACTING</i>)
Adrienne Barnes & Kathy Chopper	Public Information Officers
Rudy Dinglas	Admin Officer for CitiStat/Budget/Inventory

BALTIMORE CITY DEPARTMENT OF TRANSPORTATION													
PERSONNEL DATA													
UPDATED:							10/17/13						
TOTAL DEPARTMENT													
Last Eight Two-Week Periods (last 16 weeks)													
Pay Period Begin	6/22/13	7/6/13	7/20/13	8/3/13	8/17/13	8/31/13	9/14/13	9/28/13	Year-to-Date				
Pay Period End	7/5/13	7/19/13	8/2/13	8/16/13	8/30/13	9/13/13	9/27/13	10/11/13	Average	Minimum	Maximum	FYTD	Periods
Period # of FY	14.01	14.02	14.03	14.04	14.05	14.06	14.07	14.08	(year-to-date stats as of most recent two week period)				
Employees	1,052	1,051	1,049	1,047	1,411	1,404	1,404	1,408	1,228	1,047	1,411	9,826	8
Required work days	9	10	10	10	10	9	9	10	10	9	10	77	8
Overtime (hours)	7,379	7,309	8,026	5,946	6,827	8,576	8,979	6,972	7,502	5,946	8,979	60,014	8
Unscheduled Leave (days)	159	175	167	186	188	201	371	170	202	159	371	1,617	8
Light duty (days)	105	119	115	131	130	92	117	125	117	92	131	932	8
Emergency Leave	0	0	0	0	0	0	0	0	0	0	0	0	8
Pre-approved sick (days)	206	205	223	236	233	206	275	312	237	205	312	1,896	8
Non-sched sick (days)	89	73	86	92	84	83	52	78	79	52	92	636	8
Sick bank (days)	14	17	21	10	25	6	10	20	15	6	25	123	8
Sick X (days)	37	31	34	26	28	32	76	53	39	26	76	315	8
X unapproved (days)	26	19	5	2	6	15	3	20	12	2	26	96	8
A-Time (days)	38	43	43	59	46	52	53	41	47	38	59	375	8
Permission leave (days)	27	54	45	67	41	58	44	73	51	27	73	410	8
Vacation (days)	642	729	642	714	736	571	527	455	627	455	736	5,016	8
Personal leave (days)	89	113	87	79	109	99	90	117	98	79	117	782	8
Comp time (hours)	296	302	252	252	269	250	215	179	252	179	302	2,016	8
FMLA (days)	65	81	83	96	108	70	85	75	83	65	108	661	8
X w/ permission (days)	109	80	74	89	96	76	79	81	85	74	109	683	8
Furlough (days)	0	0	0	0	0	0	0	0	0	0	0	0	8
Last Eight Two-Week Periods (last 16 weeks)													
Pay Period Begin	6/22/13	7/6/13	7/20/13	8/3/13	8/17/13	8/31/13	9/14/13	9/28/13	Year-to-Date				
Pay Period End	7/5/13	7/19/13	8/2/13	8/16/13	8/30/13	9/13/13	9/27/13	10/11/13	Average	Minimum	Maximum	FYTD	Periods
Period # of FY	1	2	3	4	5	6	7	8	(year-to-date stats as of most recent two week period)				
Total													
ATTENDANCE RELATED													
Verbal (supervisors)	0	0	0	1	1	0	0	1	0	0	1	3	8
Verbal (front-line)	8	4	7	8	9	2	6	5	6	2	9	49	8
Written (supervisors)	0	1	0	1	1	1	0	1	1	0	1	5	8
Written (front-line)	13	16	13	16	8	13	12	20	14	8	20	111	8
Suspensions (Supervisors)	0	0	0	0	0	0	0	0	0	0	0	0	8
Suspensions (Front-line)	0	2	5	5	3	3	6	2	3	0	6	26	8
Terminations (supervisors)	0	0	0	0	0	0	0	0	0	0	0	0	8
Terminations (Front-Line)	0	0	0	0	0	0	0	0	0	0	0	0	8
Other RELATED													
Verbal (supervisors)	1	0	0	0	0	0	0	1	0	0	1	2	8
Verbal (front-line)	1	0	2	3	0	3	1	2	2	0	3	12	8
Written (supervisors)	0	0	0	0	0	0	0	0	0	0	0	0	8
Written (front-line)	3	4	2	5	5	5	1	3	4	1	5	28	8
Suspensions (Supervisors)	2	0	1	0	0	0	0	0	0	0	2	3	8
Suspensions (Front-line)	4	0	1	0	2	2	7	2	2	0	7	18	8
Terminations (supervisors)	0	0	0	0	0	0	0	0	0	0	0	0	8
Terminations (Front-Line)	0	0	0	0	0	0	0	0	0	0	0	0	8

Last Eight Two-Week Periods (last 16 weeks)									Year-to-Date				
MAINTENANCE DIVISION	6/22/13	7/6/13	7/20/13	8/3/13	8/17/13	8/31/13	9/14/13	9/28/13	Average	Minimum	Maximum	FYTD	Periods
	7/5/13	7/19/13	8/2/13	8/16/13	8/30/13	9/13/13	9/27/13	10/11/13	(year-to-date stats as of most recent two week period)				
Employees	541	541	540	536	534	532	532	533	536	532	541	4289	8
Overtime (hours)	5,144	4,673	4,965	3,683	3,985	4,721	5,393	4,458	4627	3683	5393	37020	8
Unsched. leave (days)	97	115	117	103	109	77	86	88	99	77	117	791	8
A-Time (days)	18	27	31	39	32	20	26	21	27	18	39	214	8
Light duty (days)	59	72.5	78	88	91	60	87	96	79	59	96	630	8
Vacation (days)	339	378	299	336	407	330	291	260	330	260	407	2639	8
Pre-approved sick (days)	93	124	118	122	122	74	118	112	110	74	124	882	8
Non-sched sick (days)	45	56.5	68	49	61	25	28	46	47	25	68	378	8
Sick bank (days)	5	0	11	10	10	6	10	20	9	0	20	72	8
Sick X (days)	23	24	32	24	24	25	37	24.5	27	23	37	213	8
X unapproved (days)	12	13	2	1	3	2	1	5	5	1	13	39	8
Permission leave (days)	12	37.5	23	31	11	28	19	27	23	11	38	188	8
Personal leave (days)	40	55.5	42	42	47	41	35	50.5	44	35	56	352	8
Comp time (hours)	61	83	59	49	68	57	39	49	58	39	83	465	8
FMLA (days)	35	41	34	43	27	13	20	21	29	13	43	233	8
X w/ permission (days)	68	30.5	39	42	55	43	39	33	43	31	68	348	8
Furlough (days)	0	0	0	0	0	0	0	0	0	0	0	0	8
Last Eight Two-Week Periods (last 16 weeks)									Year-to-Date				
SAFETY DIVISION	6/22/13	7/6/13	7/20/13	8/3/13	8/17/13	8/31/13	9/14/13	9/28/13	Average	Minimum	Maximum	FYTD	Periods
	7/5/13	7/19/13	8/2/13	8/16/13	8/30/13	9/13/13	9/27/13	10/11/13	(year-to-date stats as of most recent two week period)				
Employees	106	107	106	107	474	471	471	471	289	106	474	2313	8
Overtime (hours)	423	649	687	398	577	938	751	595	627	398	938	5018	8
Unsched. leave (days)	44	35	22	35	53	64	39	45	42	22	64	337	8
A-Time (days)	2	0	2	10	1	20	17	10	8	0	20	62	8
Light duty (days)	6	6	10	14	10	10	10	10	10	6	14	76	8
Vacation (days)	64	69	57	68	48	62	32	30	54	30	69	430	8
Pre-approved sick (days)	7	8	12	10	20	55	77	112	38	7	112	301	8
Non-sched sick (days)	35	12	13	13	19	30	15	23	20	12	35	160	8
Sick bank (days)	9	7	0	0	15	0	0	0	4	0	15	31	8
Sick X (days)	9	4	1	0	3	7	33	28	11	0	33	85	8
X unapproved (days)	10	3	1	1	3	13	2	15	6	1	15	48	8
Permission leave (days)	3	2	2	8	8	20	6	14	8	2	20	63	8
Personal leave (days)	5	10	6	7	27	26	19	33	17	5	33	133	8
Comp time (hours)	27	77	53	96	98	41	30	17	55	17	98	439	8
FMLA (days)	8	15	18	29	45	29	27	29	25	8	45	200	8
X w/ permission (days)	0	5	6	4	6	11	6	24	8	0	24	62	8
Furlough (days)	0	0	0	0	0	0	0	0	0	0	0	0	8
Last Eight Two-Week Periods (last 16 weeks)									Year-to-Date				
TEC DIVISION	6/22/13	7/6/13	7/20/13	8/3/13	8/17/13	8/31/13	9/14/13	9/28/13	Average	Minimum	Maximum	FYTD	Periods
	7/5/13	7/19/13	8/2/13	8/16/13	8/30/13	9/13/13	9/27/13	10/11/13	(year-to-date stats as of most recent two week period)				
Employees	136	132	129	128	127	125	125	125	128	125	136	1027	8
Overtime (hours)	226	225	220	172	223	229	271	265	229	172	271	1832	8
Unsched. leave (days)	1	5	7	12	7	2	8	9	6	1	12	50	8
A-Time (days)	0	0	0	0	0	0	0	0	0	0	0	0	8
Light duty (days)	0	0	0	0	0	0	0	0	0	0	0	0	8
Vacation (days)	99	105	86	115	82	72	64	51	84	51	115	675	8
Pre-approved sick (days)	59	27	34	46	30	21	19	35	34	19	59	270	8
Non-sched sick (days)	1	1	2	3	1	1	1	0	1	0	3	10	8
Sick bank (days)	0	10	0	0	0	0	0	0	1	0	10	10	8
Sick X (days)	0	0	0	0	0	0	0	0	0	0	0	0	8
X unapproved (days)	4	0	0	0	0	0	0	0	1	0	4	4	8
Permission leave (days)	5	3	12	18	2	3	8	10	8	2	18	60	8
Personal leave (days)	20	21	11	9	13	10	12	12	13	9	21	108	8
Comp time (hours)	130	107	70	52	68	89	94	76	86	52	130	686	8
FMLA (days)	5	13	7	5	12	15	13	12	10	5	15	82	8
X w/ permission (days)	31	26	20	21	10	10	10	13	18	10	31	141	8
Furlough (days)	0	0	0	0	0	0	0	0	0	0	0	0	8
Last Eight Two-Week Periods (last 16 weeks)									Year-to-Date				
TRAFFIC DIVISION	6/22/13	7/6/13	7/20/13	8/3/13	8/17/13	8/31/13	9/14/13	9/28/13	Average	Minimum	Maximum	FYTD	Periods
	7/5/13	7/19/13	8/2/13	8/16/13	8/30/13	9/13/13	9/27/13	10/11/13	(year-to-date stats as of most recent two week period)				
Employees	136	136	136	137	137	137	137	137	137	136	137	1093	8
Overtime (hours)	1,152	1,292	1,665	1,221	1,510	2133	1,769	1,106	1481	1106	2133	11849	8
Unsched. leave (days)	12	15	9	17	12	43	223	12	43	9	223	343	8
A-Time (days)	0	0	0	0	3	3	0	0	1	0	3	6	8
Light duty (days)	40	40	27	29	29	22	20	19	28	19	40	226	8
Vacation (days)	105	126	141	122	124	78	95	95	111	78	141	884	8
Pre-approved sick (days)	37	20	26	31	29	47	45	40	34	20	47	274	8
Non-sched sick (days)	5	4	2	21	2	22	4	6	8	2	22	65	8
Sick bank (days)	0	0	10	0	0	0	0	0	1	0	10	10	8
Sick X (days)	5	3	1	2	1	0	5	0	2	0	5	16	8
X unapproved (days)	0	1	0	0	0	0	0	0	0	0	1	1	8
Permission leave (days)	2	4	4	8	3	4	7	12	5	2	12	42	8
Personal leave (days)	18	21	21	16	14	15	17	14	17	14	21	135	8
Comp time (hours)	46	26	37	32	24	42	38	31	34	24	46	275	8
FMLA (days)	11	8	19	16	18	11	16	11	14	8	19	109	8
X w/ permission (days)	4	11	2	8	10	2	11	2	6	2	11	49	8
Furlough (days)	0	0	0	0	0	0	0	0	0	0	0	0	8

Last Eight Two-Week Periods (last 16 weeks)									Year-to-Date				
ADMIN DIVISION	6/22/13	7/6/13	7/20/13	8/3/13	8/17/13	8/31/13	9/14/13	9/28/13	Average	Minimum	Maximum	FYTD	Periods
	7/5/13	7/19/13	8/2/13	8/16/13	8/30/13	9/13/13	9/27/13	10/11/13	(year-to-date stats as of most recent two week period)				
Employees	65	66	66	67	69	70	70	70	68	65	70	543	8
Overtime (hours)	234	237	240	246	196	211	298	288	243	196	298	1948	8
Unsched. leave (days)	1	4	4	3	5	13	12	6	6	1	13	48	8
A-Time (days)	0	0	0	0	0	0	0	0	0	0	0	0	8
Light duty (days)	0	0	0	0	0	0	0	0	0	0	0	0	8
Vacation (days)	0	39	32	49	53	20	22	11	28	0	53	224	8
Pre-approved sick (days)	8	10	19	18	26	8	12	9	14	8	26	110	8
Non-sched sick (days)	0	0	0	2	1	5	2	1	1	0	5	11	8
Sick bank (days)	0	0	0	0	0	0	0	0	0	0	0	0	8
Sick X (days)	0	0	0	0	0	0	1	0	0	0	1	1	8
X unapproved (days)	0	0	0	0	0	0	0	0	0	0	0	0	8
Permission leave (days)	2	7	2	3	15	4	4	3	5	2	15	40	8
Personal leave (days)	5	3	6	5	9	6	6	5	6	3	9	44	8
Comp time (hours)	32	8	27	20	9	20	12	6	17	6	32	134	8
FMLA (days)	6	5	5	1	6	2	9	1	4	1	9	35	8
X w/ permission (days)	6	7	6	6	8	9	8	6	7	6	9	55	8
Furlough (days)	0	0	0	0	0	0	0	0	0	0	0	0	8
Last Eight Two-Week									Year-to-				
TMS DIVISION	6/22/13	7/6/13	7/20/13	8/3/13	8/17/13	8/31/13	9/14/13	9/28/13	Average	Minimum	Maximum	FYTD	Periods
	7/5/13	7/19/13	8/2/13	8/16/13	8/30/13	9/13/13	9/27/13	10/11/13	of most recent two week period)				
Employees	7	6	7	7	7	7	7	7	7	6	7	55	8
Overtime (hours)	36	47	5	0	4	15	0	4	14	0	47	110	8
Unsched. leave (days)	0	0	2	2	0	0	0	2	1	0	2	6	8
A-Time (days)	9	10	2	0	0	0	0	0	3	0	10	21	8
Light duty (days)	0	0	0	0	0	0	0	0	0	0	0	0	8
Vacation (days)	1	6	3	2	2	0	6	2	3	0	6	22	8
Pre-approved sick (days)	0	0	1	1	0	1	1	0	0	0	1	4	8
Non-sched sick (days)	0	0	0	0	0	0	0	0	0	0	0	0	8
Sick bank (days)	0	0	0	0	0	0	0	0	0	0	0	0	8
Sick X (days)	0	0	0	0	0	0	0	0	0	0	0	0	8
X unapproved (days)	0	0	0	0	0	0	0	0	0	0	0	0	8
Permission leave (days)	0	0	2	0	0	0	0	1	0	0	2	3	8
Personal leave (days)	0	1	1	0	0	0	1	1	0	0	1	3	8
Comp time (hours)	0	0	0	0	0	1	0	0	0	0	1	1	8
FMLA (days)	0	0	0	0	0	0	0	0	0	0	0	0	8
X w/ permission (days)	0	0	1	0	0	1	0	2	1	0	2	4	8
Furlough (days)	0	0	0	0	0	0	0	0	0	0	0	0	8
Last Eight Two-Week									Year-to-				
Towing Division	6/22/13	7/6/13	7/20/13	8/3/13	8/17/13	8/31/13	9/14/13	9/28/13	Average	Minimum	Maximum	FYTD	Periods
	7/5/13	7/19/13	8/2/13	8/16/13	8/30/13	9/13/13	9/27/13	10/11/13	of most recent two week period)				
Employees	61	63	65	65	63	62	62	65	63	61	65	506	8
Overtime (hours)	164	187	245	227	332	330	496	256	280	164	496	2238	8
Unsched. leave (days)	4	2	7	14	2	2	3	9	5	2	14	43	8
A-Time (days)	9	6	8	10	10	9	10	10	9	6	10	72	8
Light duty (days)	0	0	0	0	0	0	0	0	0	0	0	0	8
Vacation (days)	35	7	24	23	21	10	18	6	18	6	35	143	8
Pre-approved sick (days)	2	16	14	8	6	0	5	5	7	0	16	56	8
Non-sched sick (days)	3	0	1	4	0	0	2	2	2	0	4	12	8
Sick bank (days)	0	0	0	0	0	0	0	0	0	0	0	0	8
Sick X (days)	0	0	0	0	0	0	0	0	0	0	0	0	8
X unapproved (days)	0	2	2	0	0	0	0	0	1	0	2	4	8
Permission leave (days)	4	1	0	0	3	0	1	6	2	0	6	15	8
Personal leave (days)	1	3	0	1	0	0	2	2	1	0	3	8	8
Comp time (hours)	0	1	7	3	3	0	3	0	2	0	7	17	8
FMLA (days)	0	0	0	2	0	0	0	1	0	0	2	3	8
X w/ permission (days)	1	1	0	9	7	1	5	1	3	0	9	25	8
Furlough (days)	0	0	0	0	0	0	0	0	0	0	0	0	8

										Updated:	October 17, 2013
Service Title: 500 Street and Park Lighting											
Last Five Two-Week Periods (last 10 weeks)						Year-to-Date					
Two Week Reporting Periods	Start Date	08/03/13	08/17/13	08/31/13	09/14/13	09/28/13	Average	Minimum	Maximum	FYTD	Periods
	End Date	08/16/13	08/30/13	09/13/13	09/27/13	10/11/13	(year-to-date stats as of most recent two week period)				
		14.04	14.05	14.06	14.07	14.08					
# of street light outage service requests created		20	17	18	25	15	26	15	42	209	8
# of street light outage service requests completed		19	17	18	25	15	25	15	42	203	8
# of street light outage service requests due		1	0	0	0	0	1	0	4	6	8
# of streets inspected for roadway lighting standards		4	6	8	4	8	6	4	8	45	8
# of streets inspected that met roadway lighting standards		3	3	4	3	6	4	2	6	28	8
Two Week Reporting Periods	Start Date	08/03/13	08/17/13	08/31/13	09/14/13	09/28/13	Average	Minimum	Maximum	FYTD	Periods
	End Date	08/16/13	08/30/13	09/13/13	09/27/13	10/11/13	(year-to-date stats as of most recent two week period)				
# of street lights inspected		229	190	186	234	192	229	186	294	1,830	8
# of blks of roadway lights installed		0	0	0	0	0	0	0	0	0	8
# of street light repairs/ SRs		20	17	18	25	15	26	15	42	209	8
# of outage requests completed		19	17	18	25	15	26	15	42	204	8

										Updated:	October 17, 2013
Service Title: 548 Conduit											
Last Five Two-Week Periods (last 10 weeks)						Year-to-Date					
Two Week Reporting Periods	Start Date	8/3/13	8/17/13	8/31/13	9/14/13	9/28/13	Average	Minimum	Maximum	FYTD	Periods
	End Date	8/16/13	8/30/13	9/13/13	9/27/13	10/11/13	(year-to-date stats as of most recent two week period)				
		14.04	14.05	14.06	14.07	14.08					
# of Manhole Cleanings Requested		0	0	0	0	0	0	0	0	0	8
# of Manhole Cleanings Completed		0	0	0	0	0	0	0	0	0	8
# of Manhole Frames/Covers Replaced		0	0	0	1	0	0	0	1	1	8
# of Manholes surveyed		N/A	N/A	N/A	N/A	N/A	#DIV/0!	0	0	0	0
# of Manholes completed and online		0	0	0	1	0	0	0	1	1	8
Permits											
# of Permit Submittals Received		37	62	61	97	44	58	32	97	462	8
# of Permit Submittals Completed		37	62	61	97	44	58	32	97	462	8
# of Permit Submittals Completed within 72 hours		35	59	60	92	42	55	32	92	441	8
% of Permit Submittals Completed within 72 hours		95%	95%	98%	95%	95%	96%	93%	100%	N/A	8
# of Law Dept. Investigations		1	1	1	1	1	1	0	1	6	8
Conduit Obstructions											
# of Conduit Obstruction Repairs Requests		13	12	12	12	12	13	11	15	101	8
# of CO Repairs Removed		3	2	3	2	4	3	1	4	20	8
# of CO Requests Cleared within 14 days		1	0	2	2	1	1	0	2	9	8
Cable Locations (CL) Inspections											
# of CL Inspections Requested		226	169	236	228	212	206	143	236	1,649	8
# of Location Inspections Completed		226	169	236	228	212	206	143	236	1,649	8
# completed within 72 hours		217	163	227	222	206	199	137	227	1,595	8
Linear Feet of Cable											
LF of Cable Occupied		5,036	3,110	2,836	2,004	5,948	3,724	2,004	5,948	29,789	8
LF of Cable Vacated		92	0	1,329	0	0	708	0	1,868	5,663	8
Net (occupied - vacated) LF of cable occupied		4,944	3,110	1,507	2,004	5,948	3,016	793	5,948	24,126	8
Total Linear Feet of private cable in conduit system		4,944	3,110	1,507	2,004	5,948	3,016	793	5,948	24,126	8

										Updated:	October 17, 2013
Service Title: 682 Parking Management											
Last Five Two-Week Periods (last 10 weeks)						Year-to-Date					
Two Week Reporting Periods	Start Date	8/3/13	8/17/13	8/31/13	9/14/13	9/28/13	Average	Minimum	Maximum	FYTD	Periods
	End Date	8/16/13	8/30/13	9/13/13	9/27/13	10/11/13	(year-to-date stats as of most recent two week period)				
		14.04	14.05	14.06	14.07	14.08					
\$ collected from Multi-Space Parking Meter program		\$444,594	\$425,920	\$400,084	\$422,753	\$422,494	\$429,879	\$400,084	\$445,761	\$3,439,034	8
# of residential permit parking permits issued/ renewed		764	1,046	669	910	961	937	664	1,278	7,497	8
# of vehicles parked in city-owned or st facility/ space		96,312	93,100	131,109	64,736	115,973	97,426	64,736	131,109	779,408	8
# of reserved residential handicap permits issued /renewed		13	10	8	12	16	12	8	16	92	8
# of reserved residential handicap permits/spaces removed after investigation		7	4	5	3	10	5	2	10	39	8

									Updated:	October 17, 2013
Service Title: 683 Street Management										
Last Five Two-Week Periods (last 10 weeks)						Year-to-Date				
Two Week Reporting Periods						Average	Minimum	Maximum	FYTD	Periods
	8/3/13	8/17/13	8/31/13	9/14/13	9/28/13	(year-to-date stats as of most recent two week period)				
POTHOLE FILLING - DAILY AVERAGE (by sector)	8/16/13	8/30/13	9/13/13	9/27/13	10/11/13					
	14.04	14.05	14.06	14.07	14.08					
One	75	79	54	69	73	67	54	79	538	8
Two	95	43	45	48	74	59	41	95	472	8
Three	82	69	63	91	55	70	55	91	563	8
Four	66	54	60	34	67	54	34	67	433	8
Average overall?	80	57	53	58	65	61	49	80	486	8
Total # of potholes Filled	3,181	2,873	2,407	2,888	3,242	2,787	2,407	3,242	22,292	8
# of Pothole Service Requests	109	92	64	93	74	119	64	233	953	8
# of Requests Closed within 48 hours	109	92	64	92	70	119	64	233	948	8
MAINTENANCE										
# fountain repairs conducted	0	0	0	0	0	0	0	0	0	8
# tree pits installed	0	0	0	0	0	0	0	0	0	8
# street markings completed (blocks)	17	0	111	78	0	32	0	111	255	8
Linear feet of street markings completed	26,860	0	135,880	102,700	0	42,213	0	135,880	337,700	8
# crosswalks completed (blocks)	7	13	5	3	3	6	2	13	46	8
Linear feet of crosswalks completed	2,848	5,344	2,084	384	450	1,877	384	5,344	15,014	8
# Drawbridge Openings - Hanover Street	0	0	0	0	0	0	0	0	0	8
# Drawbridge Openings - Pennington Avenue	27	20	13	17	16	18	13	27	140	8
ROW CONSTRUCTION										
Total # of lane miles constructed or repaired (cumulative)	70	74	82	87	91	75	63	91	600	8
# of lane miles constructed or repaired (in house)	2	1	3	5	4	3	1	5	25	8
Cost per lane mile (in house)	82,000	\$82,000	82,000	482,000	82,000	\$132,000	\$82,000	\$482,000	\$1,056,000	8
# of lane miles constructed or repaired by contractor	0	3	4	0	0	1	0	4	7	8
Cost per lane miles (contractor) RESURFACING	\$210,000	\$210,000	\$210,000	\$210,000	\$210,000	\$210,000	\$210,000	\$210,000	\$1,680,000	8
Total # of Lane Miles under Construction	59	72	69	70	70	55	34	72	443	8
# of lane miles under construction (in house)	2	2	2	2	2	2	1	2	13	8
# of lane miles under construction (contractor)	57	70	68	68	68	54	33	70	431	8
Sidewalk Sam										
# of Locations Completed	3	65	28	31	12	54	3	143	433	8
Total Sq. Ft. Completed	8,522	10,177	1,401	6,662	2,013	7,810	1,401	12,170	62,478	8
# of Tree Pits	0	0	20	27	2	9	0	27	75	8
Square feet of pervious space created	0	0	374	462	40	178	0	462	1,422	8
# of sidewalk Sq. Ft inspected	16,101	13,889	14,422	15,871	12,707	16,625	12,707	21,994	132,996	8
Other										
# of alleys repaired or reconstructed	1	1	1	1	0	1	0	2	10	8
# of Streets (lane miles?) surveyed	0	0	0	0	0	0	0	0	0	8
# of streets surveyed meeting acceptable standard	0	0	0	0	0	0	0	0	0	8

[illegible]

Two Week Reporting Periods	8/3/13	8/17/13	8/31/13	9/14/13	9/28/13	Average	Minimum	Maximum	FYTD	Periods
	8/16/13	8/30/13	9/13/13	9/27/13	10/11/13	(year-to-date stats as of most recent two week period)				
Traffic Engineering: Data Analysis Section										
Traffic Congestion:Gateway and Primary Routes***										
Number of timing runs at peak period	6	8	4	10	17	14	4	42	110	8
Number within 5% of model target	6	8	4	10	17	14	4	42	110	8
*% of timing runs within target	100%	100%	100%	100%	100%	100%	100%	100%	N/A	8
Number of runs exceeding target	0	0	0	0	0	0	0	0	0	8
Accidents	0	0	0	0	0	0	0	0	0	8
Construction or Utility	0	0	0	0	0	0	0	0	0	8
City Agency	0	0	0	0	0	0	0	0	0	8
Special Event	0	0	0	0	0	0	0	0	0	8
Weather	0	0	0	0	0	0	0	0	0	8
Illegaly Parked Vehicle	0	0	0	0	0	0	0	0	0	8
Congestion/ Other	0	0	0	0	0	0	0	0	0	8
None	0	0	0	0	0	0	0	0	0	8
Accident Data										
# Personal Injury Accidents (BPD)	196	326	217	204	214	210	116	326	1,679	8
# of Pedestrian Involved Accidents (BFD)	13	21	31	28	21	21	0	31	170	8
Requested	0	0	40	16	30	19	0	40	148	8
Completed	0	0	45	16	29	21	0	47	170	8
Turning Movement Counts										
Requested	6	6	6	6	6	6	6	6	48	8
# completed within 45 days (excludes summer)	6	6	6	6	6	6	6	6	48	8
Traffic Engineering: Sectors 1-4										
Truck Permits Received	301	256	280	324	360	312	254	422	2,498	8
Truck Permits Denied	0	0	0	0	0	0	0	0	0	1
# permits processed within 3 days	301	256	280	324	360	312	254	422	2,498	8
Escorts provided	23	9	10	16	20	19	9	32	150	8
Construction Permits Received	49	76	106	71	103	80	49	106	637	8
Processed (approved and sent to DPW to issue permit)	43	71	92	65	5	62	5	92	497	8
# completed within 3 days	43	71	92	65	77	71	43	92	569	8
MOTs required	3	7	4	3	5	5	3	11	40	8
Traffic Control Signals and Signs										
# of traffic control signs installed	10	9	10	9	4	7	4	10	55	8
# of Traffic Control Signs Repaired/replaced	2	10	2	8	6	5	2	10	43	8
# of Pedestrian Countdown Signals Installed	7	5	5	16	20	8	2	20	63	8
# of Pedestrian Countdown Signals Repaired/replaced	5	5	7	12	5	6	4	12	48	8
Total cost of installing and repairing control signs	\$18,625	\$22,506	\$18,625	\$32,923	\$27,162	\$20,025	\$10,089	\$32,923	\$160,197	8

										Update:	October 17, 2013
Service Title: 685 Special Events											
Last Five Two-Week Periods (last 10 weeks)						Year-to-Date					
Two Week Reporting Periods	Start Date	8/3/13	8/17/13	8/31/13	9/14/13	9/28/13	Average	Minimum	Maximum	FYTD	Periods
	End Date	8/16/13	8/30/13	9/13/13	9/27/13	10/11/13	(year-to-date stats as of most recent two week period)				
		14.04	14.05	14.06	14.07	14.08					
# of special events served		17	29	19	22	12	17	7	29	135	8
# hours providing chauffer services on OT		0	0	0	1.5	0	4	0	25	29	8
% reimbursed for special events		71%	82%	84%	77%	99%	79%	57%	99%	628%	8
% reimbursed for chauffer services on OT		0%	0%	0%	100%	0%	13%	0%	100%	100%	8
% reimbursed for st. banner hanging		100%	100%	100%	100%	100%	100%	100%	100%	800%	8
% banners removed on-time		100%	100%	100%	100%	100%	100%	100%	100%	800%	8
# banners installed		4	11	6	4	6	7	3	17	55	8
# banners removed		6	14	6	9	5	8	5	14	61	8

										Update:	October 17, 2013
Service Title: 687 Inner Harbor Services											
Last Five Two-Week Periods (last 10 weeks)						Fiscal Year-to-Date					
Two Week Reporting Periods	Start Date	8/3/13	8/17/13	8/31/13	9/14/13	9/28/13	Average	Minimum	Maximum	FYTD	Periods
	End Date	8/16/13	8/30/13	9/13/13	9/27/13	10/11/13	(year-to-date stats as of most recent two week period)				
Benches		14.04	14.05	14.06	14.07	14.08					
# of Benches Inspected		40	40	40	40	40	40	40	40	320	8
# of Benches Repaired		2	12	5	12	6	5	0	12	40	8
# of Benches Installed		0	0	0	0	0	0	0	0	0	8
Fountains											
# of Fountains Inspected		0	0	0	0	0	0	0	0	0	8
# of Fountains Repaired		0	0	0	0	0	0	0	0	0	8
# of fountains installed		0	0	0	0	0	0	0	0	0	8
Water Points											
# of water points inspected		18	18	18	18	18	18	18	18	144	8
# of points inspected operating properly		16	17	17	14	15	16	14	18	130	8
Promenade Street Lights											
# of promenade street lights inspected		550	550	550	550	550	550	550	550	4,400	8
# of promenade street lights repaired		72	65	56	68	19	53	19	72	426	8
# of promenade street lights installed		0	0	0	1	0	0	0	1	1	8
# of lights inspected operating properly		550	550	543	535	515	543	515	550	4,343	8

										Update:	October 17, 2013
Service Title: 688 Snow and Ice Control											
Last Five Two-Week Periods (last 10 weeks)											
Two Week Reporting Periods	Start Date	8/3/13	8/17/13	8/31/13	9/14/13	9/28/13	Average	Minimum	Maximum	FYTD	Periods
	End Date	8/16/13	8/30/13	9/13/13	9/27/13	10/11/13	(year-to-date stats as of most recent two week period)				
		14.04	14.05	14.06	14.07	14.08					
# of lane miles plowed, salted, or sanded		0	0	0	0	0	0	0	0	0	8
# of snow vehicles prepared for service		0	0	0	0	0	0	0	0	0	8
# of salt boxes maintained		0	0	0	0	0	0	0	0	N/A	8
% of salt box service requests completed on time		0%	0%	0%	0%	0%	0%	0%	0%	N/A	8
% of snow equipment out-of-service during a snow event		0%	0%	0%	0%	0%	0%	0%	0%	N/A	8
% of Primary Roadways at Wet Pavement within 8 hrs of end of weather event		0%	0%	0%	0%	0%	0%	0%	0%	N/A	8
Winter weather accident rate		0	0	0	0	0	0	0	0	N/A	8
% of snow vehicles ready for deployment at beginning of snow season		0	0	0	0	0	0	0	0	N/A	8
Cost/ lane mile plowed		0	0	0	0	0	0	0	0	0	8

									Update:	October 17, 2013
Service Title: 689 Vehicle Impounding										
Last Five Two-Week Periods (last 10 weeks)						Year-to-Date				
Two Week Reporting Periods	8/3/2013	8/17/2013	8/31/2013	9/14/2013	9/28/2013	Average	Minimum	Maximum	FYTD	Periods
	8/16/2013	8/30/2013	9/13/2013	9/27/2013	10/11/2013	(year-to-date stats as of most recent two week period)				
	14.04	14.05	14.06	14.07	14.08					
Lot Inventory										
Pulaski Highway	2,160	2,434	2,384	2,365	2,474	2,355	2,160	2,474	18,839	8
# of Police and Narcotic Hold	545	576	581	591	594	575	545	594	4,602	8
Average # days on Police Hold	361	352	354	356	359	348	328	361	2,786	8
% of vehicles removed from impound lot within 45 days	89	90	87	83	86	85	77	90	679	8
Total # of vehicles released	659	690	586	631	585	631	585	690	5,050	8
Average cost to owner	\$254	\$245	\$265	\$248	\$266	\$255	\$245	\$266	\$2,038	8
Vehicles Towed										
Abandoned Vehicles - City Crews	37	29	35	49	39	42	29	60	337	8
Abandoned Vehicles - Private Crews	8	4	6	1	3	4	0	8	31	8
Scofflaw Vehicles - City Crews	65	103	51	103	103	82	51	103	653	8
Scofflaw Vehicles - Private Crews	0	1	0	1	2	1	0	2	7	8
Private Crews - Pulaski Highway	617	683	629	614	575	633	575	684	5,064	8
Fallsview Tows Total										
City Crews	63	96	83	164	53	78	37	164	623	8
Private Crews	266	323	296	372	407	296	205	407	2,364	8
% in automatic tow zone cleared on-time (20 min.)	85	84	77	79	88	81	75	88	647	8
Auction										
Projected next auction	174	199	190	200	213	196	165	218	1,565	8
# of Vehicles Sold	137	140	148	169	156	162	137	195	1,294	8
Average time auction on lot	60	60	62	93	79	67	60	93	539	8
Vehicles Sold For \$5,000+	0	0	0	1	0	1	0	3	5	8
Total Cost per Auction	\$6,618	\$5,772	\$6,314	\$7,607	\$6,709	\$6,984	\$5,772	\$8,533	\$55,871	8
Revenue	\$79,775	\$63,006	\$73,845	\$100,395	\$81,867	\$86,202	\$63,006	\$120,190	\$689,614	8
Auction dates	8/7/2013	8/21/2013	9/4/2013	9/18/2013	10/2/2013	N/A	N/A	N/A	N/A	8
Abandoned Vehicles - Created										
Parking Enforcement Referral	45	38	38	52	52	49	38	63	394	8
Private Owner Referral	2	0	0	0	0	0	0	2	2	8
HCD Referral	29	11	13	16	12	17	8	29	133	8
Police Referral	2	4	2	3	1	2	1	4	17	8
Abandoned Vehicles - Abated										
Towed from City Right-of-Way	24	18	22	32	25	27	18	39	214	8
Towed from Private Property	10	8	10	14	10	12	8	17	92	8
Gone On Arrival	29	16	12	16	15	18	12	29	142	8
Claim Information										
Claims Processed	1	2	0	2	1	2	0	4	13	8
\$ Amount Of All Packages	\$2,000	\$1,224	\$0	\$2,775	\$2,000	\$1,688	\$0	\$2,952	\$13,502	8
# Settlements Processed	2	0	1	0	0	0	0	2	3	8
\$ Amount - Aggregate Total	\$2,775	\$0	\$748	\$0	\$0	440	0	2,775	3,522	8

									Updated:	October 17, 2013
Service Title: 690 Cleaner Greener Forms of Transportation										
Last Five Two-Week Periods (last 10 weeks)						Year-to-Date				
Two Week Reporting Periods	8/3/2013	8/17/2013	8/31/2013	9/14/2013	9/28/2013	Average	Minimum	Maximum	FYTD	Periods
	8/16/2013	8/30/2013	9/13/2013	9/27/2013	10/11/2013	(year-to-date stats as of most recent two week period)				
	14.04	14.05	14.06	14.07	14.08					
WATER TAXI HARBOR CONNECTOR										
Canton Route										
Avg Daily Ridership	177	173	132	155	135	161	132	190	161	8
# of Riders	1,768	1,729	1,190	1,552	1,283	1,567	1,190	1,906	1,567	8
Maritime Park Route										
Avg Daily Ridership	508	551	497	531	443	483	386	551	483	8
# of Riders	5,084	5,508	4,468	5,318	4,215	4,690	3,472	5,508	4,690	8
Total Ridership										
Avg Daily Ridership	685	724	629	687	578	644	536	724	644	8
# of Riders	6,852	7,237	5,658	6,870	5,498	6,257	4,822	7,237	6,257	8
# of Operational Days (Water Taxi)	10	10	9	10	10	10	9	10	10	8
CHARM CITY CIRCULATOR										
Orange Route	8/3/2013	8/17/2013	8/31/2013	9/14/2013	9/28/2013	Average	Minimum	Maximum	FYTD	Periods
	8/16/2013	8/30/2013	9/13/2013	9/27/2013	10/11/2013	(year-to-date stats as of most recent two week period)				
Avg Daily Ridership	3,958	3,724	4,096	4,015	3,865	4,027	3,724	4,391	4,027	8
# of Riders	55,411	52,729	57,354	56,210	54,123	56,460	52,729	61,468	56,460	8
Headway (minutes)	0:12:25	0:12:25	0:12:46	0:12:00	0:12:48	0:12:06	0:11:01	0:12:48	N/A	8
Std. Deviation	0:02:22	0:02:00	0:02:09	0:01:08	0:01:06	0:02:42	0:01:01	0:09:50	N/A	8
Morning Peak Headway (7-9 am)	0:10:45	0:10:56	0:11:26	0:10:55	0:11:30	0:11:08	0:10:45	0:11:37	N/A	8
Evening Peak Headway (4-6 pm)	0:12:28	0:12:15	0:13:02	0:13:36	0:14:19	0:12:53	0:11:41	0:14:19	N/A	8
Purple Route										
Avg Daily Ridership	4,479	4,551	4,729	5,075	5,074	4,839	4,479	5,091	4,839	8
# of Riders	62,710	63,717	66,215	71,057	71,038	67,743	62,710	71,277	67,743	8
Headway (minutes)	0:10:15	0:11:33	0:10:24	0:10:24	0:10:46	0:10:26	0:09:24	0:11:33	N/A	8
Std. Deviation	0:01:36	0:03:30	0:02:01	0:01:09	0:01:12	0:02:21	0:00:49	0:07:32	N/A	8
Morning Peak Headway (7-9 am)	0:09:40	0:10:21	0:09:23	0:09:22	0:09:33	0:10:07	0:09:22	0:11:09	N/A	8
Evening Peak Headway (4-6 pm)	0:10:44	0:11:34	0:12:00	0:12:06	0:12:12	0:11:49	0:10:44	0:12:12	N/A	8
Green Route (began service 11/1)										
Avg Daily Ridership	2,328	2,225	2,286	2,303	2,455	2,253	1,837	2,455	2,253	8
# of Riders	32,588	31,155	32,015	32,250	34,381	31,547	25,720	34,381	31,547	8
Headway (minutes)	0:13:40	0:13:30	0:13:43	0:13:34	0:12:14	0:13:28	0:12:14	0:14:47	N/A	8
Std. Deviation	0:02:05	0:01:51	0:01:53	0:01:25	0:02:10	0:01:40	0:01:02	0:02:10	N/A	8
Morning Peak Headway (7-9 am)	0:13:58	0:13:04	0:13:38	0:12:19	0:11:45	0:12:57	0:11:45	0:13:58	N/A	8
Evening Peak Headway (4-6 pm)	0:13:10	0:12:51	0:14:16	0:14:13	0:13:36	0:13:27	0:12:40	0:14:16	N/A	8
Banner Route (began service 06/01)										
Avg Daily Ridership	1,014	960	1,030	1,062	948	1,019	948	1,119	1,019	8
# of Riders	14,202	13,435	14,432	14,872	13,273	14,017	12,087	15,661	14,017	8
Headway (minutes)	0:18:07	0:19:14	0:18:27	0:18:38	0:18:38	0:18:26	0:17:15	0:19:14	N/A	8
Std. Deviation	0:01:30	0:02:39	0:01:58	0:00:55	0:01:05	0:02:12	0:00:31	0:07:18	N/A	8
Morning Peak Headway (7-9 am)	0:18:12	0:18:09	0:18:48	0:18:44	0:18:32	0:18:23	0:17:51	0:18:48	N/A	8
Evening Peak Headway (4-6 pm)	0:18:39	0:18:42	0:19:19	0:19:04	0:18:18	0:19:08	0:18:18	0:22:02	N/A	8
Totals (Headway Calc Exclude Banner)										
Avg Daily Ridership	11,779	11,460	12,144	12,455	12,342	12,127	11,460	12,908	12,127	8
Total # of Riders	164,910	161,036	170,016	174,389	172,814	169,865	161,036	180,708	169,865	8
Total Headway (minutes)	0:12:06	0:12:29	0:12:17	0:11:59	0:11:56	0:12:12	0:11:38	0:13:06	N/A	8
Std. Deviation	0:01:31	0:02:27	0:02:00	0:01:14	0:01:29	0:02:39	0:01:04	0:06:25	N/A	8
Morning Peak Headway (7-9 am)	0:11:27	0:11:27	0:11:29	0:10:52	0:10:56	0:11:24	0:10:52	0:12:02	N/A	8
Evening Peak Headway (4-6 pm)	0:12:07	0:12:13	0:13:06	0:13:18	0:13:22	0:12:50	0:12:05	0:14:18	N/A	8
Number of Revenue Hours	3,830	3,842	3,953	3,625	3,772	3,814	3,625	3,953	3,814	8
Cost per Circulator Rider	\$1.63	\$1.68	\$1.63	\$1.45	\$1.53	\$1.57	\$1.45	\$1.68	N/A	8
# of Operational Days	14	14	14	14	14	14	14	14	14	8

Service Title: 691 Public Rights of Way Landscape Management

Last Five Two-Week Periods (last 10 weeks)						Year-to-Date				
Two Week Reporting Periods	8/3/13	8/17/13	8/31/13	9/14/13	9/28/13	Average	Minimum	Maximum	FYTD	Periods
	8/16/13	8/30/13	9/13/13	9/27/13	10/11/13	(year-to-date stats as of most recent two week period)				
	14.04	14.05	14.06	14.07	14.08					
DOT										
# of Segments of Right-of-Ways maintained - DOT	294	270	264	293	302	280	260	302	2240	8
Total acreage maintained - DOT	0	0	0	0	0	0	0	0	0	8
Cost of DOT maintained Right-of-Ways	\$50,187	\$46,720	\$45,708	\$52,987	\$50,654	\$47,581	\$40,765	\$52,987	\$380,651	8
Private										
# of Segments of Median Strips maintained - PRIVATE	716	716	716	716	716	716	716	716	5728	8
Total Acreage Maintained - Private	0	0	0	0	0	0	0	0	0	8
Cost of PRIVATE maintained strips	\$18,093	\$18,093	\$18,093	\$18,093	\$18,093	\$18,093	\$18,093	\$18,093	\$144,744	8
% of median strips mowed on schedule- DOT	0	0	0	0	0	0	0	0	0	8
% of median strips mowed on schedule- PRIVATE	100	100	100	100	100	6288%	100%	10000%	N/A	8
Tree Pits										
# of Tree Pits Installed- DOT	0	0	0	0	0	0	0	0	0	8
# of Tree Pits Installed- Private	0	0	0	0	0	0	0	0	0	8

										Updated:	October 17, 2013
Service Title: 692 Bridge and Culvert											
Last Five Two-Week Periods (last 10 weeks)						Year-to-Date					
Two Week Reporting Periods	Start Date	8/3/13	8/17/13	8/31/13	9/14/13	9/28/13	Average	Minimum	Maximum	FYTD	Periods
	End Date	8/16/13	8/30/13	9/13/13	9/27/13	10/11/13	(year-to-date stats as of most recent two week period)				
		14.04	14.05	14.06	14.07	14.08					
# of Bridges Inspected		2	0	5	3	5	2.13	0	5	17	8
# of Bridges proactively maintained		2	2	2	2	2	2.00	2	2	16	8
# of Bridges under construction		7	7	7	6	6	6.75	6	7	54	8
Total cost of maintenance		\$76,029	\$76,029	\$76,029	\$76,029	\$76,029	\$76,029	\$76,029	\$76,029	\$608,230	8
# of bridges with rating below 50		23	23	23	23	23	23.00	23	23	184	8
Total cost of maintenance		\$76,029	\$76,029	\$76,029	\$76,029	\$76,029	\$76,029	\$76,029	\$76,029	\$608,230	8
# of bridges inspected and assigned rating		0	0	5	3	5	1.88	0	5	15	8
Average bridge sufficiency rating		78.31	78.31	78.31	78.31	78.31	78.31	78.31	78.31	626.48	8

										Updated:	October 17, 2013
Service Title: 693 Parking Enforcement											
Last Five Two-Week Periods (last 10 weeks)							Year-to-Date				
Two Week Reporting Periods	Start Date	8/3/2013	8/17/2013	8/31/2013	9/14/2013	9/28/2013	Average	Minimum	Maximum	FYTD	Periods
Parking Citation Performance	End Date	8/16/2013	8/30/2013	9/13/2013	9/27/2013	10/11/2013	(year-to-date stats as of most recent two week period)				
		14.04	14.05	14.06	14.07	14.08					
Parking Citations (#)		13,650	13,117	11,731	13,743	13,365	13,118	11,731	13,867	104,946	8
Parking Citations (\$)		\$589,709	\$601,400	\$535,377	\$736,544	\$720,832	\$629,461	\$535,377	\$736,544	\$5,035,690	8
# of parking complaints received (incl. Commercial)		761	852	714	898	769	766	681	898	6,125	8
# of complaints closed on time (incl. Commercial)		759	851	711	898	769	765	681	898	6,118	8
Identify Stolen Vehicles		6	5	11	13	7	10	5	14	80	8
Recovered Stolen Vehicles		5	5	11	10	6	8	5	11	61	8
Two Week Reporting Periods	Start Date	8/3/2013	8/17/2013	8/31/2013	9/14/2013	9/28/2013	Average	Minimum	Maximum	FYTD	Periods
Scofflaw Unit Performance	End Date	8/16/2013	8/30/2013	9/13/2013	9/27/2013	10/11/2013	(year-to-date stats as of most recent two week period)				
Vehicles Booted		261	351	213	340	308	288	213	351	2,307	8
Vehicles Released		61	88	50	87	64	70	50	88	560	8
Reported Negatives		24	15	12	12	16	15	8	24	119	8
Vehicles Towed		65	100	46	101	102	71	0	102	567	8
Located on Impound Lot		6	7	3	4	3	6	3	12	47	8
Identify Stolen Vehicles		0	0	0	1	1	1	0	4	7	8
Recovery of Stolen Vehicles		0	0	0	1	1	0	0	1	3	8
Two Week Reporting Periods	Start Date	8/3/2013	8/17/2013	8/31/2013	9/14/2013	9/28/2013	Average	Minimum	Maximum	FYTD	Periods
Total Unit Performance	End Date	8/16/2013	8/30/2013	9/13/2013	9/27/2013	10/11/2013	(year-to-date stats as of most recent two week period)				
Identify Stolen Vehicles		6	5	11	13	7	10	5	15	81	8
Recovery of Stolen Vehicles		5	5	11	10	6	8	5	12	62	8

CONTINUED FROM PREVIOUS PAGE												
Two Week Reporting Periods		Start Date	8/3/13	8/17/13	8/31/13	9/14/13	9/28/13	Average	Minimum	Maximum	FYTD	Periods
		End Date	8/16/13	8/30/13	9/13/13	9/27/13	10/11/13	(year-to-date stats as of most recent two week period)				
Squad A - 6:30-2:30 (East)			14.04	14.05	14.06	14.07	14.08					
Staffed			10	10	10	10	10	10	10	10	80	8
Vacant			1	1	1	1	1	1	1	1	8	8
Ct Leave (hrs)			26	10	10	16	24	15	2	26	118	8
Other Leave (hrs)			84	112	98	172	109	105	84	172	844	8
Citations Issued			1,823	1,845	1,697	1,916	1,899	1,790	1,658	1,916	14,321	8
Identify Stolen Vehicles			1	0	4	4	2	2	0	4	13	8
Recovery of Stolen Vehicles			1	0	4	1	2	1	0	4	10	8
Identify Scofflaw			6	19	12	11	11	11	6	19	86	8
Work Days			10	10	9	10	10	10	9	10	78	8
Squad B - 6:30-2:30 (West)												
Staffed			10	10	10	10	10	10	10	10	80	8
Vacant			1	1	1	1	1	1	1	1	8	8
Ct Leave (hrs)			26	12	22	10	26	18	10	26	146	8
Other Leave (hrs)			42	84	149	91	155	90	42	155	717	8
Citations Issued			2,383	2,296	1,726	2,064	1,988	2,060	1,726	2,383	16,476	8
Identify Stolen Vehicles			2	3	1	3	1	2	0	3	14	8
Recovery of Stolen Vehicles			1	3	1	3	1	2	0	3	13	8
Identify Scofflaw			2	10	11	6	21	10	2	21	79	8
Work Days			10	10	9	10	10	10	9	10	78	8
Squad C - 8:00-4:00 (CBD)												
Staffed			12	12	12	12	12	12	12	12	96	8
Vacant			2	2	2	2	2	2	2	2	16	8
Ct Leave (hrs)			26	4	22	10	34	15	2	34	118	8
Other Leave (hrs)			122	116	140	139	240	131	63	240	1,046	8
Citations Issued			1,879	1,962	1,716	2,484	2,170	1,993	1,716	2,484	15,944	8
Identify Stolen Vehicles			0	0	0	0	0	1	0	2	5	8
Recovery of Stolen Vehicles			0	0	0	0	0	0	0	1	1	8
Identify Scofflaw			7	17	14	24	17	14	3	24	111	8
Work Days			10	10	9	10	10	10	9	10	78	8
Squad D - 10:00-6:00 (SE)												
Staffed			10	10	10	10	10	10	10	10	80	8
Vacant			1	1	1	1	1	1	1	1	8	8
Ct Leave (hrs)			10	2	14	16	30	13	2	30	102	8
Other Leave (hrs)			98	116	74	53	86	75	21	116	601	8
Citations Issued			2,092	2,036	1,777	1,972	2,050	1,977	1,777	2,136	15,814	8
Identify Stolen Vehicles			0	0	1	0	1	0	0	1	3	8
Recovery of Stolen Vehicles			0	0	1	0	0	0	0	1	1	8
Identify Scofflaw			7	11	13	15	19	12	0	19	93	8
Work Days			10	10	9	10	10	10	9	10	78	8
Squad E - 3:00-11:00 (Citywide)												
Staffed			16	16	16	16	16	16	16	16	128	8
Vacant			2	2	2	2	2	2	2	2	16	8
Ct Leave (hrs)			28	14	22	10	16	18	10	28	140	8
Other Leave (hrs)			200	242	113	172	105	137	28	242	1,093	8
Citations Issued			2,499	2,091	2,075	2,335	2,089	2,294	2,075	2,674	18,351	8
Identify Stolen Vehicles			0	0	0	0	0	0	0	1	1	8
Recovery of Stolen Vehicles			0	0	0	0	0	0	0	0	0	8
Identify Scofflaw			19	6	7	14	13	16	6	25	124	8
Work Days			10	10	9	10	10	10	9	10	78	8
Squad F - 10:30 pm-6:30 am (Citywide)												
Staffed			0	0	0	0	0	0	0	0	0	8
Vacant			0	0	0	0	0	0	0	0	0	8
Ct Leave (hrs)			0	0	0	0	0	0	0	0	0	8
Other Leave (hrs)			0	0	0	0	0	0	0	0	0	8
Citations Issued			0	0	0	0	0	0	0	0	0	8
Identify Stolen Vehicles			0	0	0	0	0	0	0	0	0	8
Recovery of Stolen Vehicles			0	0	0	0	0	0	0	0	0	8
Identify Scofflaw			0	0	0	0	0	0	0	0	0	8
Work Days			0	0	0	0	0	0	0	0	0	8
Scoff - 8:00-4:00 (Citywide)												
Staffed			10	10	10	10	10	10	10	10	80	8
Vacant			0	0	0	0	0	0	0	0	0	8
Ct Leave (hrs)			6	14	0	8	2	5	0	14	38	8
Other Leave (hrs)			93	110	130	76	69	96	69	130	767	8
Citations Issued			155	45	126	107	69	108	45	155	862	8
Identify Stolen Vehicles			0	0	0	1	1	0	0	1	3	8
Recovery of Stolen Vehicles			0	0	0	1	1	0	0	1	3	8
Identify Scofflaw			0	1	0	0	0	0	0	1	1	8
Work Days			10	10	9	10	10	10	9	10	78	8

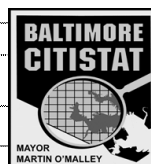
Aband - 8:00-4:00 (Citywide)										
Staffed	5	5	5	5	5	5	5	5	40	8
Vacant	1	1	1	1	1	1	0	1	7	8
Ct Leave (hrs)	2	22	0	10	2	5	0	22	40	8
Other Leave (hrs)	43	50	28	22	17	31	17	50	244	8
Citations Issued	255	249	267	301	307	279	249	312	2,233	8
Identify Stolen Vehicles	2	2	5	5	2	5	2	9	38	8
Recovery of Stolen Vehicles	2	2	5	5	2	4	2	7	30	8
Identify Scofflaw	1	1	1	0	6	2	0	6	13	8
Work Days	10	10	9	10	10	10	9	10	78	8
Supervisors										
Staffed	1	1	1	1	1	1	1	1	8	8
Vacant	1	1	1	1	1	1	1	2	10	8
Ct Leave (hrs)	6	4	6	2	8	4	0	8	34	8
Other Leave (hrs)	112	70	77	84	70	86	70	112	687	8
Citations Issued	69	91	68	69	134	75	2	134	599	8
Identify Stolen Vehicles	0	0	0	0	0	0	0	0	0	8
Recovery of Stolen Vehicles	0	0	0	0	0	0	0	0	0	8
Identify Scofflaw	0	0	0	0	0	0	0	0	0	8
Work Days	10	10	9	10	10	10	9	10	78	8
Weekend/ Holiday/ Special Event Duty										
Staffed	88	94	93	98	104	99	84	120	789	8
Vacant	0	0	0	0	0	0	0	0	0	8
Ct Leave (hrs)	0	0	0	0	0	0	0	0	0	8
Other Leave (hrs)	53	71	161	70	81	84	46	161	672	8
Citations Issued	2,495	2,502	2,279	2,495	2,659	2,543	2,195	2,898	20,346	8
Identify Stolen Vehicles	1	0	0	0	0	1	0	1	4	8
Recovery of Stolen Vehicles	1	0	0	0	0	1	0	1	4	8
Identify Scofflaw	1	0	0	0	0	1	0	3	7	8
Work Days	4	4	4	4	4	6	4	10	49	8

									Updated:	October 17, 2013
Service Title: 694 Survey Control										
Last Five Two-Week Periods (last 10 weeks)						Year-to-Date				
Two Week Reporting Periods	8/3/13	8/17/13	8/31/13	9/14/13	9/28/13	Average	Minimum	Maximum	FYTD	Periods
	8/16/13	8/30/13	9/13/13	9/27/13	10/11/13	(year-to-date stats as of most recent two week period)				
	14.04	14.05	14.06	14.07	14.08					
# of field crew days	0	2	3	3	2	1.38	0	3	11	8
# of traverse stations reset	0	14	28	14	15	9.25	0	28	74	8
# of traverse stations reset accurately	0	14	28	14	15	9.25	0	28	74	8

										Updated:	October 17, 2013
Service Title: 695 Dockmaster											
Last Five Two-Week Periods (last 10 weeks)						Year-to-Date					
Two Week Reporting Periods	Start Date	8/3/13	8/17/13	8/31/13	9/14/13	9/28/13	Average	Minimum	Maximum	FYTD	Periods
	End Date	8/16/13	8/30/13	9/13/13	9/27/13	10/11/13	(year-to-date stats as of most recent two week period)				
		14.04	14.05	14.06	14.07	14.08					
# of Marina Dockings		138	201	189	118	113	134	80	201	1071	8
%of marina slips filled		33%	48%	45%	28%	27%	32%	19%	48%	253%	8
Docking Fees Collected		\$15,192	\$11,570	\$7,372	\$7,646	\$5,830	N/A	\$5,830	\$15,192	\$75,654	8
% of customers satisfied		100%	100%	100%	100%	100%	100%	100%	100%	800%	8
# of Operational Days (Marina)		14	14	13	14	14	14	13	14	111	8
* Daily rates are \$20.00 for 5 Hours Daily and \$1.50 per foot Overnight. The docking fees collected are based on the length of the vessels docked, as opposed to the number of vessels, in conjunction with the period of time that vessels remain in the Inner Harbor.											

										Updated:	October 17, 2013
Service Title: 696 Street Cuts Management											
Last Five Two-Week Periods (last 10 weeks)						Year-to-Date					
Two Week Reporting Periods	Start Date	8/3/13	8/17/13	8/31/13	9/14/13	9/28/13	Average	Minimum	Maximum	FYTD	Periods
	End Date	8/16/13	8/30/13	9/13/13	9/27/13	10/11/13	(year-to-date stats as of most recent two week period)				
		14.04	14.05	14.06	14.07	14.08					
# of New Cuts in period		219	176	128	251	187	206	128	255	1,649	8
# of Closed Cuts in period		284	224	212	197	310	268	197	331	2,143	8
Current Open Cuts (total)		1,752	1,704	1,676	1,750	1,622	1,754	1,622	1,913	14,034	8
# open younger than 30 days		469	366	316	403	376	420	316	540	3,357	8
# open btwn 30 and 90		601	632	581	525	447	619	447	763	4,948	8
# open btwn 90 and 180		415	460	523	554	515	437	271	554	3,496	8
# of open older than 180		232	207	212	234	260	246	207	304	1,969	8
Steel Plates											
# of new plates		32	30	18	32	42	29	16	42	235	8
# of closed plates		28	50	15	27	43	33	15	50	262	8
Current open plates		164	138	148	144	147	152	138	168	1,215	8
younger than 30 days		67	49	54	48	60	53	38	67	422	8
btwn 30 and 90		53	51	54	63	49	62	49	98	498	8
btwn 90 and 180		41	37	36	30	32	34	26	41	269	8
older than 180		3	2	4	3	7	4	2	7	31	8
Inspections											
Total # of street cut inspections		1384	1532	1075	1180	1263	1,301	1,075	1,532	10,410	8
Total cost of inspections		\$8,262	\$9,146	\$6,418	\$7,045	\$7,540	\$7,768	\$6,418	\$9,146	\$62,148	8
Cost per inspection		\$6	\$6	\$6	\$6	\$6	\$5.97	\$5.97	\$5.97	\$47.76	8
# of unreported cuts (city)		0	0	0	0	0	0	0	0	0	8
# of unreported cuts (private)		0	0	0	0	0	0	0	0	0	8
# of temporary patches		1,588	1,566	1,528	1,606	1,475	1,602	1,475	1,745	12,819	8
# of Temp patch failures		30	10	11	41	29	24	10	41	195	8
# of permanent patche failures		16	4	8	13	10	9	4	16	71	8
# of failures under warranty		2	4	3	1	3	2	0	4	16	8
Fines											
fines issued (#)		9	10	7	4	5	9	4	16	74	8
Fines issued (\$)		\$20,700	\$33,450	\$27,500	\$43,950	\$5,000	\$29,681	\$5,000	\$44,400	\$237,450	8
# of Street Cut and Steel Plate Complaints		15	8	6	8	4	9	4	15	69	8

										Updated:	October 17, 2013
Community Outreach & Bike/Ped Planning											
Last Five Two-Week Periods (last 10 weeks)						Year-to-Date					
Two Week Reporting Periods	Start Date	8/3/13	8/17/13	8/31/13	9/14/13	9/28/13	Average	Minimum	Maximum	FYTD	Periods
	End Date	8/16/13	8/30/13	9/13/13	9/27/13	10/11/13	(year-to-date stats as of most recent two week period)				
Community Outreach		14.04	14.05	14.06	14.07	14.08					
Northwest Sector - Community Meetings Attended/Set-Up		2	3	2	4	5	2	0	5	18	8
Northeast Sector - Community Meetings Attended/Set-Up		3	0	1	4	4	2	0	4	17	8
Southwest Sector - Community Meetings Attended/Set-Up		0	1	2	2	3	1	0	3	9	8
Southeast Sector - Community Meetings Attended/Set-Up		1	1	3	2	2	2	0	3	14	8
Bike & Pedestrian Planning		8/16/13	8/30/13	9/13/13	9/27/13	10/11/13	(year-to-date stats as of most recent two week period)				
Bike Lane Miles Constructed (cumulative)		4.5	4.5	4.5	4.50	4.50	N/A	4.5	4.5	N/A	8
Bike Route/Sharrow Lane Miles Constructed (cumulative)		0.7	0.7	0.7	0.70	0.70	N/A	0.7	0.7	N/A	8
Multi-use Trail Miles Constructed (cumulative)		0.0	0.0	0.0	0.00	0.00	N/A	0.0	0.0	N/A	8
Bicycle Boulevard Miles Constructed (cumulative)		0.0	1.7	1.7	1.70	1.70	N/A	0.0	1.7	N/A	8
Bike Racks Requested		5.0	0.0	0.0	0.00	0.00	0.6	0.0	5.0	5.0	8
Bike Racks Installed		0.0	0.0	0.0	0.00	0.00	0.0	0.0	0.0	0.0	8



		CITISTAT	
TRANSPORTATION TRAFFIC MAINTENANCE PERFORMANCE			
		SIGN SHOP CREW PERFORMANCE	

REPORTING PERIOD: September 28, 2013 THROUGH October 11, 2013

DEPARTMENT OF TRANSPORTATION

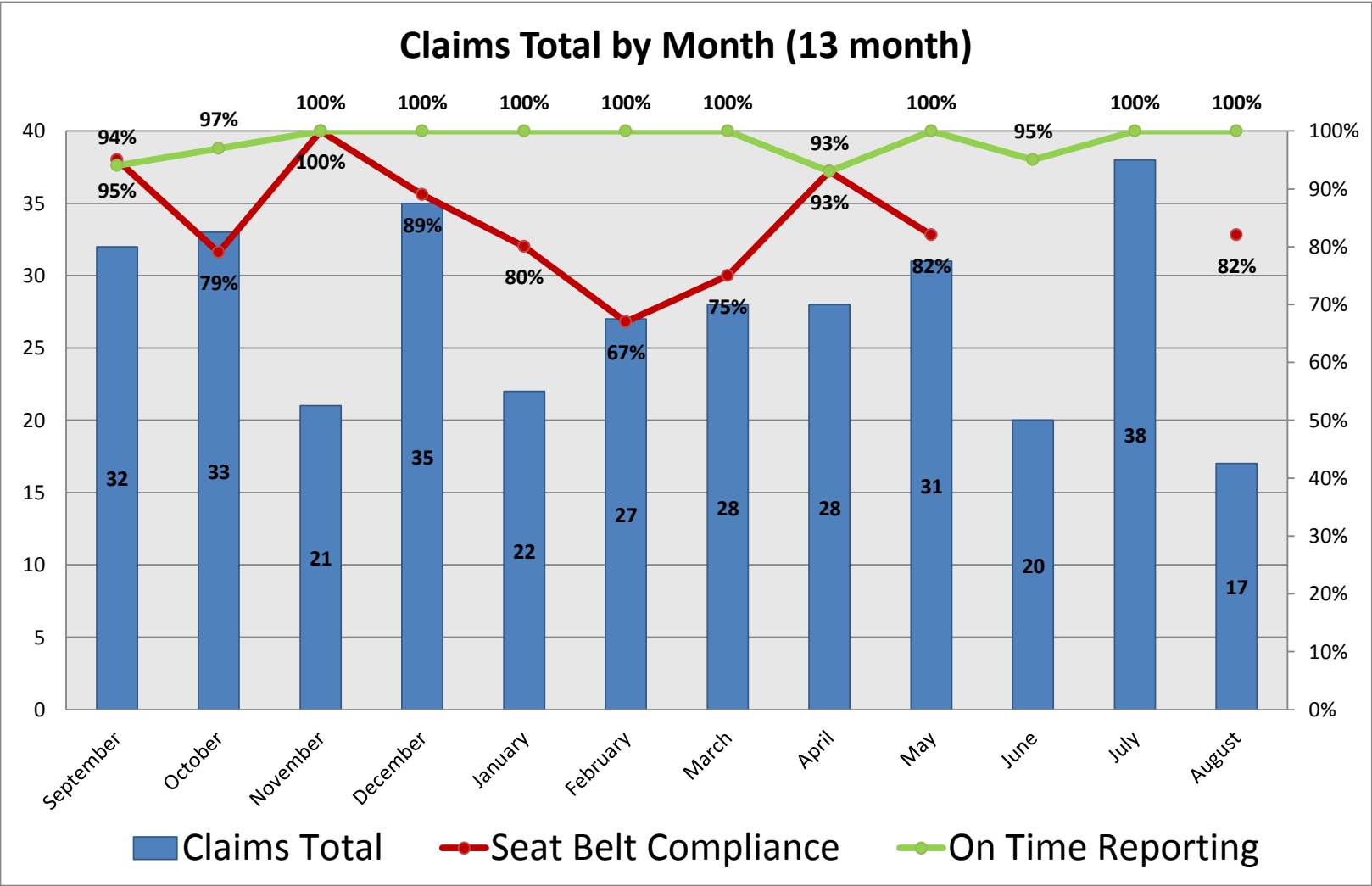
		8-31-9-13						9-14-9-27						9-28-10-11						Annual Data					
Crew #	Number of Completed Assignments	Number of Points Earned	Crew days	Radio Calls	Scheduled Assignments	Avg. Points per day	Number of Completed Assignments	Number of Points Earned	Crew days	Radio Calls	Scheduled Assignments	Avg. Points per day	Number of Completed Assignments	Number of Points Earned	Crew days	Radio Calls	Scheduled Assignments	Avg. Points per day	% Point Change	Average	Minimum	Maximum	Total	Periods	
9216	30	237	6	3	27	39.50	46	178	7	5	41	25.43	23	153	4	2	21	38.25	4.6%	226	148	327	1,806	8	
9217	47	338	8	8	39	42.25	58	335	8	13	45	41.88	55	221	7	6	49	31.57	4.1%	329	221	442	2,631	8	
9218	27	228	6	0	27	38.00	33	173	6	0	33	28.83	37	203	7	0	37	29.00	3.2%	229	145	310	1,832	8	
9219	48	223	7	6	42	31.86	56	227	8	14	42	28.38	56	407	10	6	50	40.70	5.2%	243	150	407	1,942	8	
9224	83	511	9	3	80	56.78	114	416	10	14	100	41.60	88	578	10	8	80	57.80	6.9%	489	416	578	3,915	8	
9225	76	270	7	5	71	38.57	60	318	7	8	52	45.43	84	334	9	11	73	37.11	4.5%	300	246	349	2,399	8	
9227	35	243	7	6	29	34.71	44	255	8	9	35	31.88	65	301	9	14	51	33.44	4.2%	297	243	372	2,375	8	
9236 (Overhead Truck)	61	262	9	1	60	29.11	55	251	8	2	53	31.38	43	233	8	1	42	29.13	3.4%	189	83	262	1,514	8	
Totals			59						62						64										

	9-28-10-11					
Crew #	Points x1	Points x2	Points x3	Points x4	Points x5	Total Assignments
9216	133	4	4			153
9217	173	15	6			221
9218	158				9	203
9219	343	6	14		2	407
9224	461	15	29			578
9225	282	11	10			334
9227	232	17	10		1	301
9236 (Overhead Truck)	20	20	41		10	233

Description of Point Categories

[illegible]

FiscalYear	Month	Claims Total	Seat Belt Compliance	On Time Reporting
2011	November	30		
2011	December	38	73%	97%
2011	January	25	73%	100%
2011	February	34	78%	97%
2011	March	26	75%	92%
2011	April	27	100%	100%
2011	May	47	92%	100%
2011	June	22	92%	100%
2012	July	40	83%	97%
2012	August	31	77%	97%
2012	September	37	100%	92%
2012	October	48	84%	100%
2012	November	28	100%	92%
2012	December	34	80%	94%
2012	January	26	80%	100%
2012	February	27	92%	96%
2012	March	51	75%	100%
2012	April	22	91%	95%
2012	May	46	89%	98%
2012	June	21	95%	100%
2013	July	31	85%	97%
2013	August	47	92%	98%
2013	September	32	95%	94%
2013	October	33	79%	97%
2013	November	21	100%	100%
2013	December	35	89%	100%
2013	January	22	80%	100%
2013	February	27	67%	100%
2013	March	28	75%	100%
2013	April	28	93%	93%
2013	May	31	82%	100%
2013	June	20		95%
2014	July	38		100%
2014	August	17	82%	100%
2014	September			
2014	October			
2014	November			
2014	December			
2014	January			
2014	February			
2014	March			
2014	April			



Department of Transportation												
	Oct-12	Nov-12	Dec-12	Jan-13	Feb-13	Mar-13	Apr-13	May-13	Jun-13	Jul-13	Aug-13	Sep-13
# of RFP/bids released	3	1	3	3	0	0	0	3	0	4	1	5
Contracts awarded	1	0	0	0	0	0	1	0	2	1	2	0
% scheduled to met w/ MOED	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
# of first payments withheld	0	0	0	0	0	0	0	0	0	0	0	0
# of final payments withheld	0	0	0	0	0	0	0	0	0	0	0	0

Employ Baltimore Performance Measures	
Contracts Awarded	Purpose: Determine the number of contracts awarded by the City that apply to Employ Baltimore.
% met with MOED	Purpose: Document the percent of applicable contractors that comply with the Employ Baltimore Executive Order. Within two weeks of receiving the award of a City contract, the contractor must schedule a meeting with MOED to discuss a workforce plan.
# of First Payments Withheld	Purpose: Document the number of applicable contractors that do not comply with Employ Baltimore. Contractors that do not schedule a meeting with MOED within two weeks are not authorized to receive the first payment of the contract from the City.